

industry solution

Education

Educational institutions understand that good use of technology is key to assisting their mission of educating the teachers, nurses, doctors, engineers, scientists, tradespeople and business leaders of tomorrow. They are often leaders in their technology choices, catering to diverse functions: administration, the library, academic staff, faculty teaching staff, the large and mobile student population, remote students, child care facilities, student hostels, researchers and visiting luminaries.

High Performance Solutions

With over ten years of working closely with educational institutions, Integ understands the dynamic nature of the industry. Integ has infrastructure and communication solutions that can help contain costs, provide students and teaching staff with secure and fast access to information and software wherever they are located, connect the various campus buildings into a secure and homogenous network, provide its mobile users with the tools required to keep them in touch, enable real-time collaboration between researchers or students and faculty staff, allow students to register for courses online or through efficient call centres and provide student living quarters with attractive entertainment and broadband solutions. The life of existing applications can be extended, by integration with newer platforms and green ICT options are available. The skills of the ICT team can be supplemented as required.

- ✓ Plan, design and implement secure infrastructure that can carry optimised data, voice and video traffic
- ✓ Supplement your skills and capability on the ground, efficiently containing costs
- ✓ Extend your contact centre initiatives to provide integrated, visible and responsive service to all stakeholders
- ✓ Provide green options to assist with your environmental initiatives



high performance
communications and
networking

Solutions for Education

Integ's extensive portfolio of solutions for Education include:

Secure and Robust Infrastructure

Secure Data Networking: robust performance-based infrastructure provides a strong foundation for advanced applications.

Wireless Networking: essential for the highly mobile student and faculty staff and to connect campus buildings, wireless solutions include microwave, laser optics in the wide area and WiFi within buildings.

High Speed Internet Access: wireless options to cater for the large student population and teaching staff giving secure access to information within teaching spaces, administrative areas and for on-campus living.

Data Centre: secure, virtualised and optimised Data Centres.

WAN Acceleration and Bandwidth Optimisation: secure, fast, reliable and constantly available Wide Area Networks (WANs), balancing traffic loads and optimising voice and data connectivity.

Application Delivery Networking Tools: maximise the life of legacy applications and increase operational efficiency by optimising network, server and storage environments, ensuring the utmost in performance, security and availability.

Cabling: the foundation of the network, cabling needs to be well designed and deployed with skill.

Scalable and Innovative Communications

IP Telephony: a robust, highly available IP telephony network upon which to build advanced communication applications. On-demand and premise solutions.

Wireless Telephony: accessibility of educators is assured with wireless telephony, allowing them to be in contact wherever they are.

Hospitality Packages: entertainment and broadband solutions for on-campus living.

Unified Communications: audio and video conferencing, messaging, collaboration and presence solutions enables faculty staff, academics and administration to collaborate in real-time; allows academics to collaborate with their peers on research projects and results; and gives the ability to see who is available at any time.

Contact Centre: solutions to centralise, consolidate, expand or diversify your centre so you can efficiently handle all functions including course applications, student enquiries, marketing campaigns, exam coaching. Cater for the peaks and troughs in calls, expanding as required with home-based or remote agents. Have real-time reporting at your fingertips so you can make decisions based on real data. Use subject matter experts wisely and route callers to the right team or agent first time. Record selected, or all, calls digitally and retrieve when required. Benchmark your centre with a Health Check.

Managing your Risk and Extending your ICT Skills

Disaster Recovery: a comprehensive range of Disaster Recovery solutions.

Professional Services: audit, design, proof-of-concept, integration, implementation and change management services.

24 x 7 Technical Support, Managed Services: to ensure peace of mind and ease the burden on your ICT team, Integ provides the people and skills you need, when and where you need them, onsite or offsite.

Customised Training: designed for your circumstances, a training program enables faster return on investment.

Considering the Environment

Integ takes its social responsibility seriously by offering customers green options to minimise the impact on the environment.

iDispose: for the safe disposal of outdated electronic hardware in an environmentally accredited manner.

IP Video Conferencing: minimises travel and provides a communication facility for teams working in remote areas.

Data Centre: with virtualisation to reduce power and cooling.

Environmental Audits: to underpin your internal "Reduce, Reuse and Recycle" programs.

managing
communication
networks



"Integ Communications is a leading Australian provider of secure communication and data networks to organisations across Australia. With broad and deep capability across market-leading products, Integ solutions and services are underpinned by a flexible and agile approach to design, delivery and support. Integ Communications is part of the Integ Group and backed by the strength of its ASX Top 300 parent, UXC Limited."

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