



Virtualised Communications

“With containment of spending an imperative and more thought being given to the environment, Virtualised Communications is the ideal solution for mid-sized organisations who need to update or renew their communications solutions, while reducing costs and catering for future growth.”

- A fully featured solution for mid sized organisations on one appliance
- A range of Packs, with try-before-you-buy options
- Minimisation of power and hardware costs
- Reduction in carbon footprint
- Service Packs when you are ready to test by Proof-of-Concept

Updating voice and data networks at a time when ICT spending is under review, is a challenge likely to arise for many mid-sized organisations in today's tough economic climate. Choices that help reduce costs and contribute to making the workplace more productive are high on the agenda. And of course this needs to be without compromising functionality.

A solution that can help you maintain your competitiveness and position you well for the future, is Integ's Virtualised Communications. Using the Alcatel-Lucent Business Integrated Communications Server (BiCS) as its foundation, Virtualised Communications provides mid-sized organisations of up to 1,000 employees, with a feature-rich, flexible and affordable communications solution.

- ✓ Prepare your voice and data infrastructure for productivity applications such as unified communications and advanced mobility solutions
- ✓ Try-before-you-buy, with packages that include free licenses of unified communications, call centre and communications management, ready for your proof-of-concept trials
- ✓ Minimise your investment in hardware and reduce your impact on the environment
- ✓ Reduce your power costs and hence your carbon footprint

What is Virtualised Communications?

Virtualised Communications is a communications solution that uses virtualisation to bring telephony and communication applications onto a single appliance, replacing multiple servers and reducing your future eWaste, while simplifying the voice network and its management. Advanced applications include unified communications, contact centre and voice management.

Virtualised Communications is ticked as a green alternative, reducing the cost to provision, test and manage separate, new application servers. Moreover, its rich application options can be introduced as you require, with try-before-you-buy functionality. Try-before-you-buy lets you evaluate new applications when you are ready, with Integ Service Packs to assist you with your proof-of-concept.

- ✓ Communications server and integrated fax server
- ✓ Management and billing software
- ✓ Unified communications software
- ✓ Contact centre functionality
- ✓ Inbuilt security features
- ✓ Openness to third-party business applications through an XML API server if required

Virtualised Communications Packs

One of the major attractions of a Virtualised Communications solution is its flexibility. It's not only easy to manage, it's also easy to choose the features you need today and tomorrow. There are five Virtualised Communications packs, which are configured and implemented for you by Integ's specialist teams.

① Ready-to-Go Mid-Market Pack

IP telephony for up to 1,000 employees and five licenses of call centre, unified communications and voice management application software.

② Unified Comms Mid-Market Pack

IP telephony for up to 1,000 employees, 25 unified communications licenses, five licenses of contact centre and voice management software, and a Proof-of-Concept Service Pack to get you going with unified comms.

③ Call Centre Mid-Market Pack

IP telephony for up to 1,000 employees, 25 call centre licenses, five licenses of unified communications and voice management software, and a Proof-of-Concept Service Pack to get you going with your call centre or help desk.

④ Customised Mid Market Pack

IP telephony for up to 1,000 employees, five licenses of help desk, unified communications and voice management application software and the number of extra software licenses you want to start with.

⑤ Proof-of-Concept Service Pack

A trial consisting of one application under the guidance of an Integ expert engineer, for a discrete group of employees. Measurable outcomes and a comprehensive report is provided detailing the findings and ensuring a rigorous application evaluation.

Virtualised Communications Functionality At-A-Glance

	Ready-to-go Pack	Unified Communications Pack	Call Centre Pack	Customised Pack	Proof-of-concept Service Pack
"Best of breed" secure and open applications	✓	✓	✓	✓	✓
IP Telephony	Up to 1,000 extensions	Up to 1,000 extensions	Up to 1,000 extensions	Up to 1,000 extensions	
Unified comms licenses	5	25	5	As per your requirement	✓
Call centre licences	5	5	25	As per your requirement	✓
Voice management licenses	5	5	5	As per your requirement	✓
Additional software licences	✓	✓	✓	✓	
In-built security	✓	✓	✓	✓	
Try-before-you-buy evaluation	✓	✓	✓	✓	✓

managing
communication
networks

"Integ Communications is a leading Australian provider of secure communication and data networks to organisations across Australia. With broad and deep capability across market-leading products, Integ solutions and services are underpinned by a flexible and agile approach to design, delivery and support. Integ Communications is part of the Integ Group and backed by the strength of its ASX Top 300 parent, UXC Limited."



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